

Here at WarrenCare Limited we have been providing care and support to adults and children across Sefton for over 22 years. Following the most recent CQC inspection in January we were rated 'good' across all five key areas they inspected, so they assessed that the service was safe, effective, responsive, caring and well-led.

The last inspection was in January 2016 when the service also received a rating of 'good', the Registered manager Michelle Francis said " I was delighted to maintain the good rating, I am so proud of the work my team do to ensure that all our service users receive the best possible care, our care workers do an amazing job"

The CQC said "people told us that staff treated them with kindness and respect and we saw this when we visited people receiving care. It was clear that staff knew people, their needs and preferences well and provided care accordingly. We saw staff talking to people in a gentle, knowledgeable and supportive manner about their care needs, families and other things of interest"

Managing director Richard Walker added "We've been providing care and support for over 22 years now. It's never been more challenging to recruit and deliver skilled care and that's why this official recognition is so important and thrilling for us. I am so pleased for the team, everyone works so hard in our service and our care workers are wonderful people.

"Great news is often overlooked in social care, well this is our great news, and we really want to shout about it!"