

WarrenCare News – An introduction from our Registered Manager

Welcome to our latest edition of WarrenCare News!

We have had an exciting month at WarrenCare. In between all of the hard work, we have received some amazing feedback from you all in our recent Employee Survey, and also gave away an iPad Mini to one lucky member of staff. As reported in our WarrenCare News extra issue a couple of weeks ago, we also attended the Great British Care Awards Regional Finals in Manchester, news of which you can see below!

A fantastic time was had by all in attendance, and our huge congratulations to all the winners. Read on for more information and news about how our nominations fared at the awards. Enjoy this month's issue!

Michelle Francis – Registered Manager

WarrenCare Care Worker Wins at Regional Care Awards Final

As reported last month, WarrenCare were very proud to announce that we had once again received nominations for the Regional Final of the Great British Care Awards.

The Great British Care Awards is an opportunity to reward those in the care sector for their hard work through a series of regional events throughout England, paying tribute to those individuals who have demonstrated outstanding excellence within their field of work.

We are very proud to announce that our very own **Christine Adams** won the award for Best Home Care Worker! Here you can see Christine (left) proudly displaying her award with Wirral Care Co-ordinator Jo Farley.



Christine is a Carer who is based in the Wirral branch of WarrenCare, and was very happy to win the award. She said "I was shocked when I won! That was my instant reaction, but I'm really happy to have won the award. I just want to thank the people who nominated me, the people who I care for because they're the people who matter and I wouldn't have won this without them". Congratulations Christine!

Registered Manager, Michelle Francis was also nominated on the night for the Homecare Registered Manager Award. Although Michelle didn't win on the night, we're sure you will join us in sending congratulations for being nominated for such a prestigious award.

Christine will now be invited to attend the **National Final**, for the winners of this year's regional awards for Home Care. It will take place at the renowned ICC in the centre of Birmingham in June 2015. We will let you know how Christine does in a later issue of WarrenCare News.

Are you an avid tweeter? Why not follow us on Twitter **@optimocare** for regular and up to date news updates from WarrenCare and TLC Homecare. You can also keep up to date with news and vacancies at WarrenCare by visiting www.warrencare.co.uk

Employee Survey iPad Winner



Last month we reported that **Sandra Leppert** was the lucky winner of our Employee Survey Prize Draw.

Last week Sandra came into our Sefton office to collect her prize. On the left you can see Sandra collecting her new iPad mini from Catherine, Emma and Sarah from the Specialist Support Team, and Amy from the HR Department of WarrenCare.

Sandra was delighted with her prize and said "I had been hoping to save up for one, so when I heard that I had won the draw I was very happy!"

The prize draw was part of an employee survey sent to all members of current WarrenCare Staff.

Firstly, we would like to thank you all for completing the employee survey and sharing your thoughts and views, which are very much valued. We are aiming to analyse all of the responses and produce a report and action plan by mid-October. Details of which will appear in a future newsletter.

Congratulations Sandra, we hope that you enjoy your prize. Once again thank you to everyone who completed and returned their surveys.

We would like to take this opportunity also to wish **Alan Davies** all the best on his retirement from WarrenCare. Alan was a member of Support Staff in the Specialist Support Service. We hope he enjoys his retirement and wish him all the best for the future.

Pressure Ulcer Info App

An app has been developed for the prevention and management of pressure ulcers by a team from Society & Health, working with the NHS and Social Service partners as well as the private and independent sector in North West London, through funding from Health Education North West London. The app accesses a range of educational materials for patients and carers (family, domiciliary, care homes).

The app was developed after consultation with a range of carers, patients and specialists across the sector. The material is based on guidance from the National Institute for Health and Care Excellence (NICE). The app, which is targeted at healthcare trusts and carers, is now available and can be freely downloaded. Search for **PUinfo** in your Apple or Android mobile device App Store and look for the distinctive concentric circular logo in orange, blue, cerise and orange. The following links can also be used to access the educational materials: For laptops and desktops:

<http://www.ldnh.co.uk/sites/default/files/PUInfo/PUInfo.htm>
or
<http://www.ldnh.co.uk/sites/default/files/PUInfo/index.html>

Recommend a Friend for £100!

Do you know any fellow Care Workers, friends or family member who might be interested in working for Warren Care? Warren Care is launching a 'Recommend a Friend' scheme, whereby you can recommend a friend or family member to work for Warren Care and if their application is successful then you will receive a reward bonus once they have completed their probationary period of employment! Should the person you have recommended successfully commence employment with Warren Care you will be issued with a voucher which can be redeemed when they have completed 3 months service to the value of £100.

If you have any queries about the scheme or if you would like to recommend a friend please do not hesitate to contact HR on **0151 924 1999**. We will look forward to receiving your recommendations.