



WarrenCare

Skilled care, your way

Service description and price list (April 2016)

Complex Personal Care or Support Service	1 hour visit or longer	30 minute visit	15 minute Safety/Medication Check call
Weekday	£16.19	£9.40	£5.23
Weekend	£17.24	£9.93	£6.27

General Personal Care or Support Service	1 hour visit or longer	30 minute visit	15 minute Safety/Medication Check call
Weekday	£14.89	£9.14	£5.23
Weekend	£15.93	£9.93	£6.27

Domestic assistance	Per 1 hour visit	Overnight service (usually 8-10hours)	£15.50 per hour Weekday £16.50 per hour weekend
Weekday	£13.85		
Weekend	£14.89		

We offer “flexi-help” on all our services over 2 hours per week. Put simply, if you need to move your service, change the time or postpone it (24hours notice required) we will happily rebook the revisit within the next seven days for you at a time that suits you best, without you being charged for a cancellation!

Flexible, skilled care, your way!



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Terms, conditions and useful information

- All prices are subject to confirmation following a free initial care planning meeting
- We are keen to offer the best value we can to our service users and believe that we offer a great value service. Should you find an equivalent service and value proposition, let us know and we will do our best to match the price.
- Our services are subject to double rates on public holidays
- For services requested via a personal/individual budget or direct payment, we have separate pricing structures in line with public sector purchasing, which we can discuss with you directly
- All our care workers receive comprehensive training and support, ongoing development and they are fully referenced and enhanced DBS checked as standard. Please see our website for further information www.warrencare.co.uk
- If you have a requirement for a larger package of care, we will be pleased to assess and offer a bespoke price. This could include 24hour supported living (from £1000 per week or live in care and support (from £700 per week)
- All our service prices are inclusive and VAT exempt
- Services are invoiced on a four weekly basis and payments are due upon receipt of invoice. The company reserves the right to charge interest on overdue amounts.
- Expenses related to providing a support service will be agreed at the point of assessment and are payable via the provided four weekly invoice.
- Where care packages are in excess of ten hours per week, discounts on the above rates may apply.
- We will charge a .90p per visit travel cost payment which we pass on to care workers. All services are VAT exempt.

Methods of payment are:

1. Debit/credit card payments (fee applies for credit card payments)
2. Standing order or other electronic bank transfers such as FPS, BACS and CHAPS
3. Cheque *(Please note; we cannot accept cash payments)*

To request a free care planning meeting at your convenience you can contact us:

Email: info@warrencare.co.uk

Contact us through the contact page on our website:

www.warrencare.co.uk/about-us/contact-us

Or call one of our offices; a member of our team will be pleased to chat with you:

Merseyside, Sefton, Knowsley Trafford and Wirral

0151 924 1999

Thank you, we look forward to delivering skilled care, your way.

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